

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

DONALD R. FAULKNER)	
)	
COMPLAINANT)	
)	
v.)	CASE NO. 2005-00216
)	
AT&T COMMUNICATIONS OF THE)	
SOUTH CENTRAL STATES)	
)	
DEFENDANT)	

ORDER TO SATISFY OR ANSWER

AT&T Communications of the South Central States ("AT&T") is hereby notified that it has been named as defendant in a formal complaint filed on June 1, 2005, a copy of which is attached hereto.

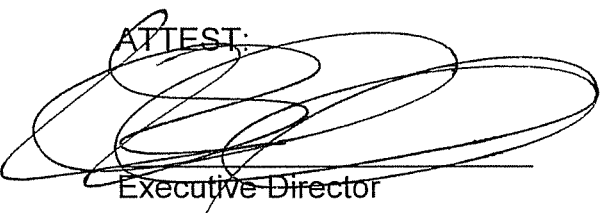
Pursuant to 807 KAR 5:001, Section 12, AT&T is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 10th day of June, 2005.

ATTEST:

By the Commission


Executive Director

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COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION JUN 1 2005

PUBLIC SERVICE
COMMISSION

In the matter of:

Donald R. Faulkner
(Your Full Name)

COMPLAINANT

VS.

A T & T
(Name of Utility)

DEFENDANT

CASE 2005-00216

COMPLAINT

The complaint of Donald R. Faulkner
(Your Full Name) respectfully shows:

(a) Donald R. Faulkner
(Your Full Name)

302 Old Towne Rd.
(Your Address)

(b) A T & T
(Name of Utility)

P.O. Box 8212
(Address of Utility) Aurora IL 60572-8212

(c) That: We received a bill for a full
(Describe here, attaching additional sheets if necessary,

month service when we only
the specific act, fully and clearly, or facts that are the reason

had their service 1/3 of month.
and basis for the complaint)

When their upper management
called me they said they

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Formal Complaint

Donald R. Faulkner vs. AT&T

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would delete the bill because
of all the problems we had.
Now they say we did not notify them
& they sent us a full bill for the
following month. Have been on phone twice
1 1/2 hrs each time. They had trouble understandi
English. Could not talk to anyone else.

Wherefore, complainant asks to owe nothing ~~to~~ on
(Specifically state the relief desired.)
this bill & no ~~sent~~ further bills
sent.

Dated at Louisville, Kentucky, this 3rd day
(Your City)

of May, 2005
(Month) ~~13~~

Donald R. Faulkner
(Your Signature)

(Name and address of attorney, if any)

Before the Public Service Commission

(Insert name of complainant))
Complainant)
Donald R. Faulkner) No. _____
vs.) (To be inserted by
A T & T) the secretary)
(Insert name of each defendant))
Defendant)

COMPLAINT

The complaint of (here insert full name of each complainant) respectfully shows:

(a) That (here state name, occupation and post office address of each complainant).

(b) That (here insert full name, occupation and post office address of each defendant).

(c) That (here insert fully and clearly the specific act or thing complained of, such facts as are necessary to give a full understanding of the situation, and the law, order, or rule, and the section or sections thereof, of which a violation is claimed).

WHEREFORE, complainant asks (here state specifically the relief desired).

Dated at _____, Kentucky, this _____ day
of _____, 19 _____.

(Name of each complainant)

(Name and address of attorney,
if any)